



INFORMATION DISCLOSURE CITATION IN AN APPLICATION  Form PTO-1449				Docket Number		Application Number		
				042846-0313082		10/044,913		
				Applicant(s)				
				James Patrick GOODWIN <i>et al.</i>				
				Filing Date		Group Art Unit		
January 15, 2002		2178						
U.S. PATENT DOCUMENTS								
*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE	
K	1A	4,744,028	05/10/1988	Karmarkar	364	402		
K	1B	5,740,549	04/14/1998	Reilly <i>et al.</i>	705	14		
K	1C	6,041,311	03/21/2000	Chislenko <i>et al.</i>	705	27		
K	1D	6,154,783	11/28/2000	Gilmour <i>et al.</i>	709	245		
G	1E	6,205,472	03/20/2001	Gilmour	709	206		
R	1F	6,377,983	04/23/2002	Cohen <i>et al.</i>	709	217		
K	1G	2002/0049621	04/25/2002	Bruce	705	7		
K	1H	2002/0049750	04/25/2002	Venkatram	707	3		
K	1I	6,405,197	06/11/2002	Gilmour	707	5		
K	1J	2002/0078003	06/20/2002	Krysiak <i>et al.</i>	707	1		
K	1K	6,421,669	07/16/2002	Gilmour <i>et al.</i>	707	9		
K	1L	6,513,039	01/28/2003	Kraenzel	707	9		
K	1M	6,516,350	02/04/2003	Lumelsky <i>et al.</i>	709	226		
K	1N	2003/0028525	02/06/2003	Santos <i>et al.</i>	707	3		
K	1O	6,633,916	10/14/2003	Kauffman	709	229		
K	1P	6,647,384	11/11/2003	Gilmour	707	5		
K	1Q	6,668,251	12/23/2003	Goldberg	707	5		
K	1R	6,711,570	03/23/2004	Goldberg <i>et al.</i>	707	6		
K	1S	6,714,936	03/30/2004	Nevin, III	707	102		
K	1T	2004/0111386	06/10/2004	Goldberg <i>et al.</i>	707	1		
K	1U	6,789,054	09/07/2004	Makhlouf	703	6		
K	1V	6,801,940	10/05/2004	Moran <i>et al.</i>	709	224		
K	1W	6,816,456	11/09/2004	Tse-Au	370	230.1		
FOREIGN PATENT DOCUMENTS								
	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations	
							YES	NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)								
K	1X	VIVACQUA, Adriana, <i>et al.</i> , "Agents to Assist in Finding Help", <u>Conference on Human Factors & Computing Systems Proceedings</u> , in the Hague, the Netherlands, April 2000, pages 65-72.						
K	1Y	TACIT, KnowledgeMail & KnowledgeMail Plus, "Creating the Smarter Enterprise" (Tacit Knowledge Systems, Inc., © May 2001).						
K	1Z	http://www.forbes.com/global/2001/0205/088_print.html , as it appears on 26 February 2001.						

EXAMINER	DATE CONSIDERED
	12/21/00
EXAMINER: Initial citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.	

[illegible]